



**Berkeley  
Dog & Cat  
Hospital**

**Client Survey**

2126 Haste St.  
Berkeley Ca 94704  
Ph# 510-848-5041 Fax 510-548-4071

Thank you for choosing Berkeley Dog & Cat Hospital. Please help us improve our service by taking a few moments during your visit to complete this survey; add comments/explanations if you wish. Please hand it to a receptionist, place in our client survey box, or mail/fax back to us.

When scheduling your appointment, was your call answered promptly?

Is this your first visit to Berkeley Dog & Cat Hospital?

How was your interaction with our receptionists?

How was your interaction with our technicians?

How long was your wait until you were put in an exam room?

How long was your wait to see the doctor?

Was your pet's condition adequately explained?

Did the doctor offer treatment options?

When asked, did the doctor discuss fees?

Did the doctor listen to, and answer your questions and concerns?

Would you recommend Berkeley Dog & Cat Hospital to others?

If not please tell us why?

What I like most about Berkeley Dog & Cat Hospital?

What I think Berkeley Dog & Cat Hospital can improve on?

Optional

Pets Name \_\_\_\_\_ Visit date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Your name \_\_\_\_\_

Doctor seen:

Dr. Benjamin

Dr. Amy Benjamin

Dr. Daphne Carlson

Dr. Doering

Dr. Jeffrey Freeman

Dr. Friedman

Dr. Haburjak

Dr. Harkewicz

Dr. Li

Dr. Maguire

Dr. Matteucci

Dr. McBride

Dr. Otten

Dr. Shriro

Other: \_\_\_\_\_